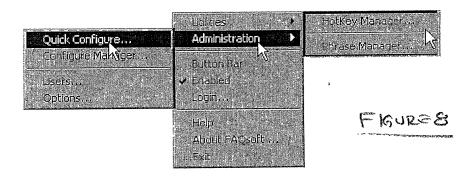


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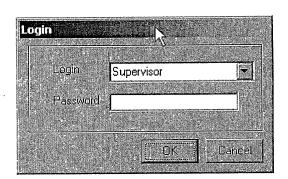
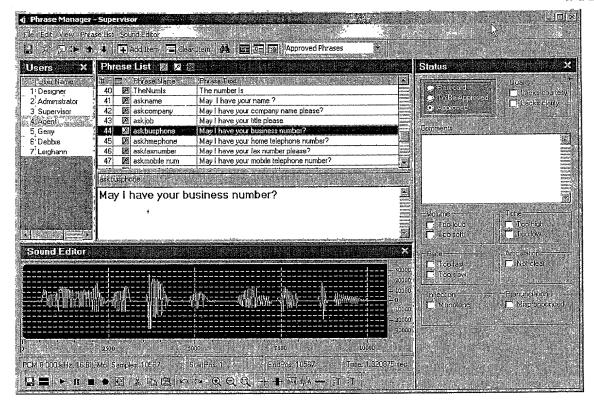


FIGURE 10



FIGUREII

HotKeyManagei				×
Hot Keys				
# Hotkey	DA	Name	Description	
1.0		Record	Records a current call	
2; Shift+Ctrl	! !	Play Last	Repeats last phrase or response pl	aye
3. □ F12	ίΩ	Toggle Button Bar	Toggles between showing and hidi	ing I
4: □ F4	V	askmailingadd	Is this also your mailing address?	VIIV.
100000000000000000000000000000000000000			and the first of the second second	
120				
	14.			
	er en tr			
	in and the least of		Control to the Control of the Contro	
		Tree The State of Control	Delete OK	
-1				

HotKey	
Depress a key conselected Respons	nbination and click DK to assign it the e or Phrase
Transmilling	askwebaddress.
Desaistin	Do you have a web page address?
Assigned Key	
Allow Default A	ction Inactive
	Clear DK Cancel

FIGURE 13

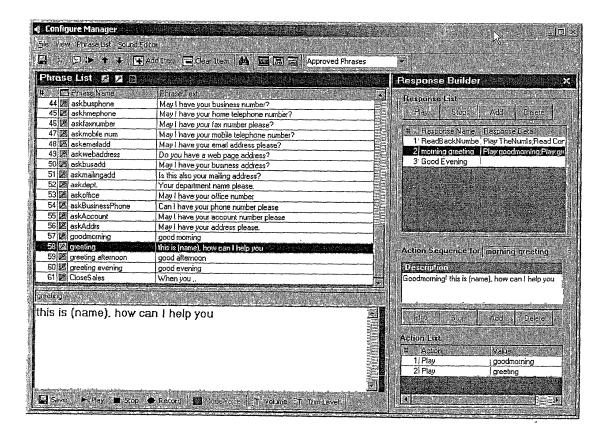


FIGURE 14

Action © Read Contents	Select the screen object to read fro	m
C Silence	Read Current Contents	
C Execute Script	Fead Contents from another sc	reenrabject
	Screen Object Name	

Add Action	The second of	
ielect an item belo	w to add to the Action List	and the second
Action C Read Contents.	Silent Pause	
Silence	Pause value in msecs	
C Execute Script		
resp. The second of the second	Cancel) ok

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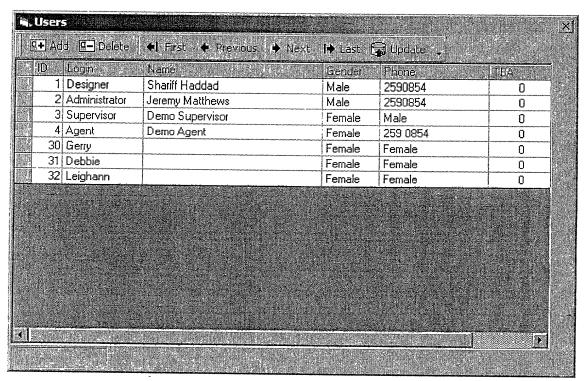
elect an item belo	iw to auu	(O ME ACOM LISC
Action C Read Contents	Select So	cript to Execute
C Silence	Sellar	ToggleButtonBar 🔻
€ Execute Script		

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Profession:	Phrase/Response :	Description
Nicknamet	askemailadd askwebaddress	May I have your email address please? Do you have a web page address?
Spouse's name:	askbusadd askmailingadd	: May I have your business address? ' Is this also your mailing address?
Online NetMeeting settings,	ra askdept	Your department name please.
Directory server:	askoffice askBusinessPhone	May I have your office number Can I have your phone number please
E-mail alias:		May I have your account number please
: Internet Free-Busy		May I have your address please.
Address	greeting	"this is (name), how can I help you"
	🛒 greeting afternoon	good afternoon
	g greeting evening	good evening
	Im Test	
	Configure Manager	Exit /

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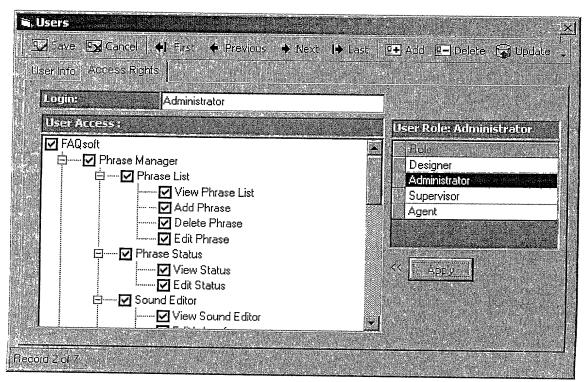
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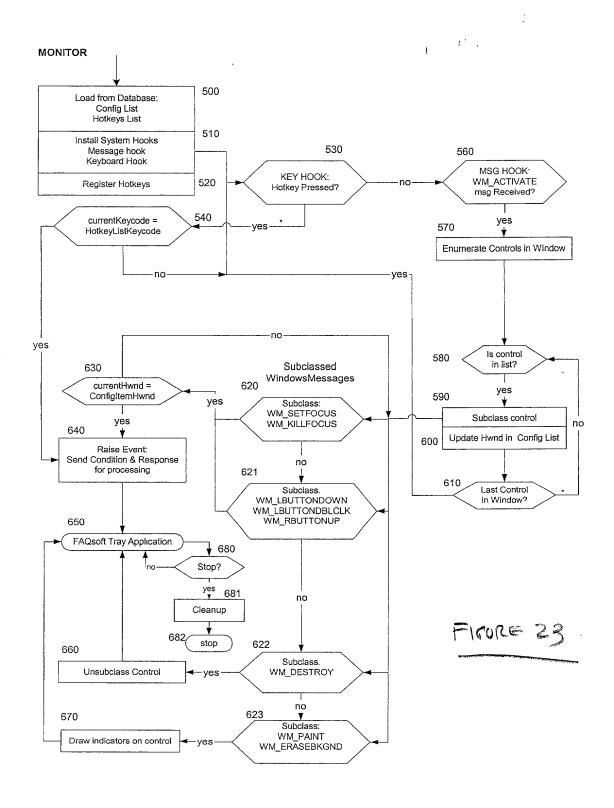
FIGUREZO

Logio:	Administrator	UserI	D:
Password:	golden		
Name:	Jeremy Matthews		
Phone:	2590854		
Gender	Male		
To Be Approved	Ph:	0 7	t in the second second
Role:		Administrator	
Reports To:	A CONTRACTOR OF THE PROPERTY O	0	

FIGURE 21



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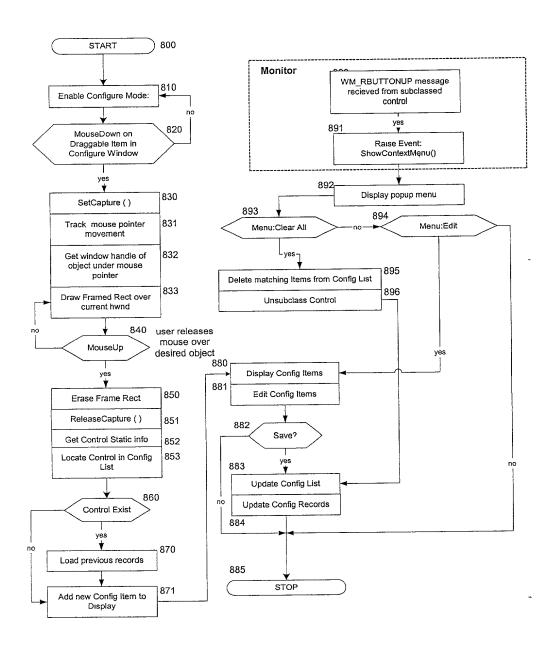


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General Details Full Name: Job title:	Activities Certificates Jander Bakker Product Manager	All Fields Business Home	+31 (0) 495 547 700	
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FIGURE 24

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FIGURE 27

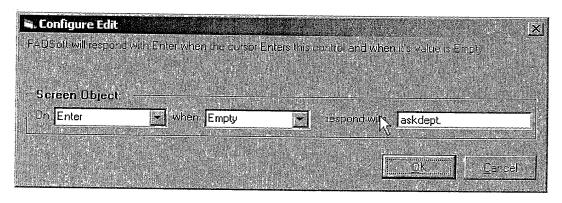


FIGURE 28

